EDAERO Default Mission Terms / Mission Agreement

Direct agreement between Operator and Professional

Version 2.0 | Effective Date: 1 October 2026

1. Parties and Status

These Default Mission Terms form the direct Mission Agreement between the **Operator / Service Requester** identified in the Confirmed Mission and the **Professional / Service Provider** identified in that Mission.

EDAERO LLC is not a party to this Mission Agreement. EDAERO provides the marketplace and Platform services governed by separate EDAERO Terms & Conditions.

2. Mission Record

The Confirmed Mission record identifies the essential commercial terms, including as applicable:

- Operator;
- Professional;
- aircraft or aircraft type;
- professional role;
- Reporting Time;
- Mission dates;
- location or routing information;
- Professional Service Fee or Daily Professional Service Fee;
- agreed per diem or other agreed allowances;
- agreed travel, repositioning, accommodation and visa arrangements;
- other Mission-specific terms.

The Mission record and these Default Mission Terms together form the Mission Agreement unless the Operator and Professional validly agree different Mission-specific terms that do not purport to impose obligations on EDAERO.

3. Operator Responsibilities

The Operator retains all responsibilities legally allocated to the Operator, certificate holder, aircraft owner, management company or other responsible aviation entity, as applicable, including:

- operational control;
- airworthiness and aircraft release;
- operational approvals;
- legally required crew composition;
- final Professional acceptance;
- Mission-specific licence, rating and qualification acceptance;
- FTL and duty/rest compliance allocated to the Operator;
- operational briefing;
- safety and security procedures;
- aircraft and operational insurance requirements.

The Operator will provide accurate Mission information and lawful Mission-specific instructions.

4. Professional Responsibilities

The Professional will provide the agreed services with reasonable professional skill and care and in accordance with applicable law, lawful Operator instructions and the Professional's own regulatory obligations.

The Professional remains responsible for maintaining and truthfully disclosing licences, ratings, medical status, required training, recency, experience, visas, work authorization and other personal qualifications applicable to the Mission.

The Professional must not perform or continue a Mission when the Professional reasonably believes doing so would violate a legal, licensing, medical, fatigue, duty/rest or legitimate safety requirement.

5. Professional Independence

Except where mandatory law determines otherwise, the Professional provides services as an independent service provider to the Operator, not to EDAERO. The Professional is not required by EDAERO to accept a minimum number of Missions and may provide services to other Operators and through other platforms.

Nothing in this Mission Agreement overrides employment, worker or contractor status imposed by mandatory law based on the actual relationship between the Operator and Professional.

6. Professional Service Fee

The Operator will pay the Professional Service Fee recorded for the Confirmed Mission, subject to the EDAERO Cancellation & Refund Policy and amounts properly adjusted for extension, shortening, Standby, cancellation or other applicable Mission events.

EDAERO may facilitate payment through the Platform but is not the purchaser of the Professional's underlying services and does not become the debtor merely because EDAERO administers the payment flow.

7. Travel, Repositioning, Accommodation and Visas

Travel, positioning/repositioning, return transportation, accommodation and mission-related visa costs are arranged or paid directly by the Operator as agreed for the Mission.

These items are separate from the Professional Service Fee and **are not included in cancellation-compensation calculations** under the EDAERO Cancellation & Refund Policy.

If travel or accommodation has already been booked or becomes non-refundable, the Operator remains responsible for the direct arrangements it agreed to provide, subject to applicable law and any express Mission terms.

8. Per Diem and Other Expenses

Any per diem, ground transport, catering, communication, uniform, laundry or other Mission expense is payable only if stated in the Mission record or separately agreed between the Operator and Professional. EDAERO does not independently impose those costs.

9. Reporting and Availability

The Professional will report at the Reporting Time specified by the Operator and remain reasonably contactable in accordance with the Confirmed Mission. If the Professional cannot report or continue,

the Professional will notify the Operator through the applicable EDAERO process as soon as reasonably practicable.

10. Fitness for Duty

The Professional retains personal responsibility for fitness for duty and must not perform while medically unfit, unlawfully fatigued, outside personal legal limitations or otherwise legally unable to perform.

A good-faith fitness-for-duty or legal/safety withdrawal is handled under the EDAERO Cancellation & Refund Policy and is not, solely by reason of the withdrawal, an admission of fault or misconduct.

11. Extensions and Changes

The Operator cannot unilaterally extend the Confirmed Mission Period. An extension requires the Professional's acceptance. Declining an extension does not constitute cancellation or abandonment of the originally Confirmed Mission.

Material changes to role, aircraft, location, dates or other essential Mission terms require mutual agreement where the change materially affects the Professional's engagement.

12. Standby, Shortening and Cancellation

Standby, Mission Shortening, Operator cancellation, Professional cancellation, Force Majeure, AOG, technical or maintenance events, replacement and No-Show consequences are governed by the EDAERO Cancellation & Refund Policy incorporated through the EDAERO Terms & Conditions.

13. Insurance

The Operator is responsible for determining and maintaining aviation insurance appropriate to its operation and for ensuring that use of the Professional satisfies applicable policy requirements, pilot warranties, endorsements and other insurance conditions.

The Professional is responsible for any insurance legally allocated to the Professional. EDAERO does not independently determine or guarantee insurance coverage.

14. Confidentiality and Passenger Privacy

Each party will protect non-public Mission, Operator, Professional, passenger, VIP, itinerary, aircraft, security and commercial information received through the Mission and use it only for legitimate Mission purposes or as lawfully required.

Passenger-identifying information will be shared only on a need-to-know basis consistent with applicable law and operational requirements.

15. Safety and Lawful Instructions

The Professional will follow lawful safety, security and conduct instructions issued by the Operator. Nothing requires a Professional to follow an instruction that the Professional reasonably believes is unlawful or unsafe.

The Operator remains responsible for operational decisions legally allocated to it. The Professional retains authority and obligations legally allocated to the Professional's licensed role.

16. EDAERO's Non-Party Role

EDAERO does not perform or supervise the underlying professional service, exercise operational control, determine medical fitness, determine FTL legality for the Operator, adjudicate aviation fault or guarantee performance.

EDAERO verification, MissionReady™, matching, payment administration and replacement assistance do not transfer the Operator's or Professional's legal responsibilities to EDAERO.

17. Direct Disputes Between Operator and Professional

The Operator and Professional will first attempt in good faith to resolve disputes directly. EDAERO may provide Platform records or administer Platform-specific calculations but does not adjudicate negligence, injury, insurance, employment status, operational control, regulatory liability or other substantive Mission-performance disputes.

The parties may agree Mission-specific dispute-resolution terms. Where they do not, the competent court or tribunal and applicable law will be determined under ordinary conflict-of-laws and jurisdiction rules applicable to their direct relationship.

18. Taxes

Each party is responsible for taxes legally allocated to it. EDAERO or a payment provider may perform tax reporting or withholding required by law without becoming the employer or purchaser of the Professional's services.

19. Entire Mission Agreement

The Confirmed Mission record, these Default Mission Terms and any valid Mission-specific amendments agreed between the Operator and Professional constitute their Mission Agreement for the relevant engagement.

No term between the Operator and Professional may impose operational control, employment responsibility, regulatory responsibility or other obligations on EDAERO without EDAERO's express signed agreement.